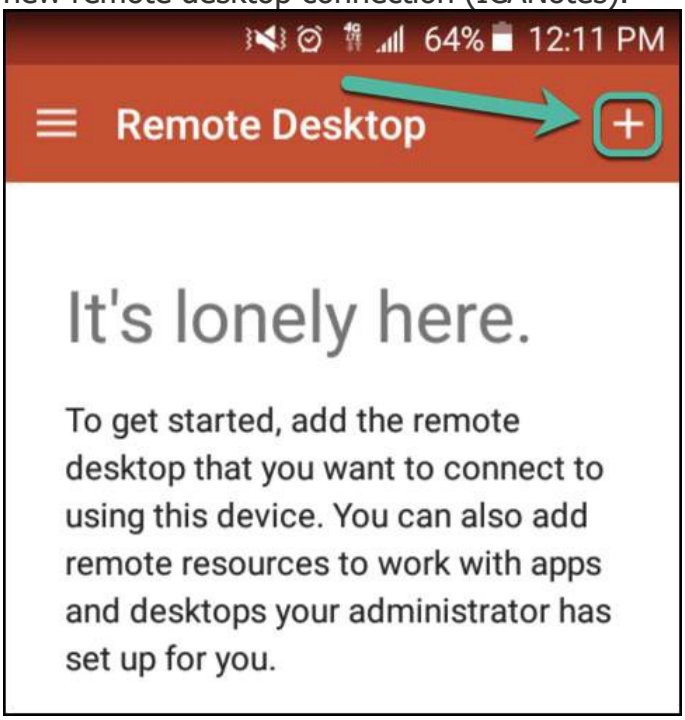
Android Mobile Devices

ICANotes is compatible with almost every Android mobile device. Please follow these instructions to connect to ICANotes through your mobile device.

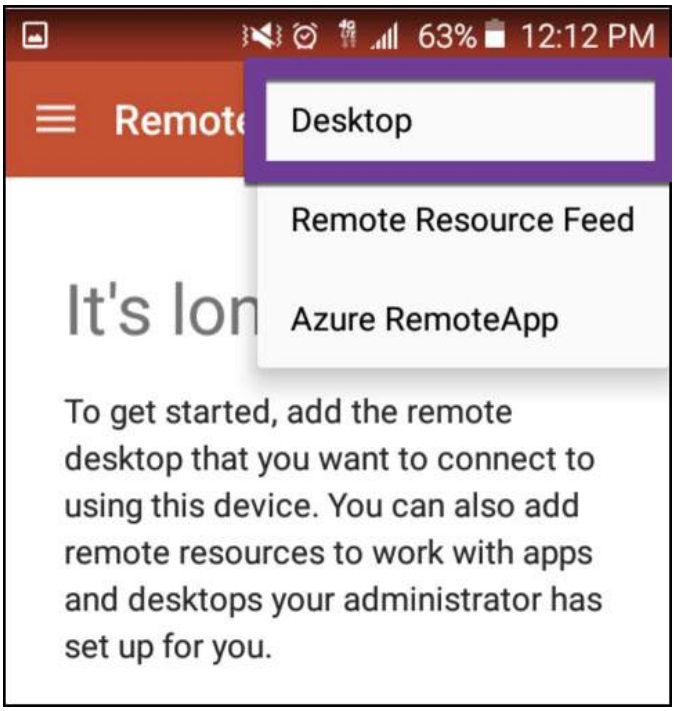
1). Go to your devices' App Store (Google Play Store), search for "Microsoft Remote Desktop." The app should look similar to this:

Install the application.

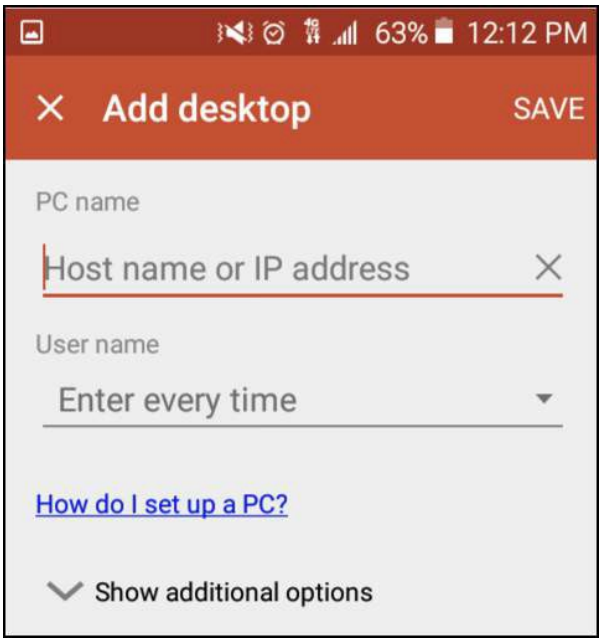
2). Once downloaded, open the app and tap the plus sign in the upper right-hand corner to add a new remote desktop connection (ICANotes).



3). Choose Desktop.

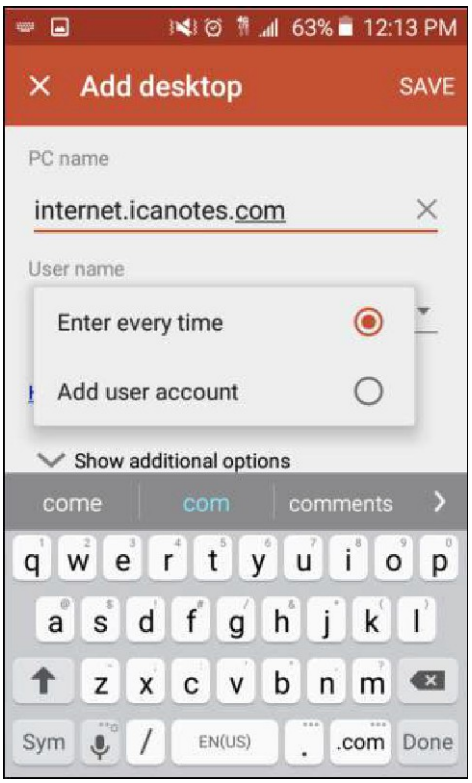


4). You'll see a screen like this:



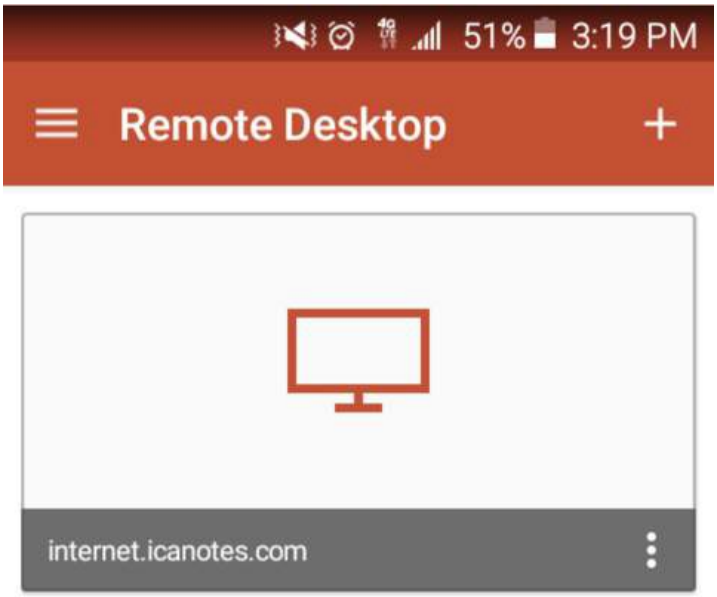
5). Select PC name and enter "internet.icanotes.com" into this field, without quotation marks.

6). For security, be sure to click Enter every time under Username.

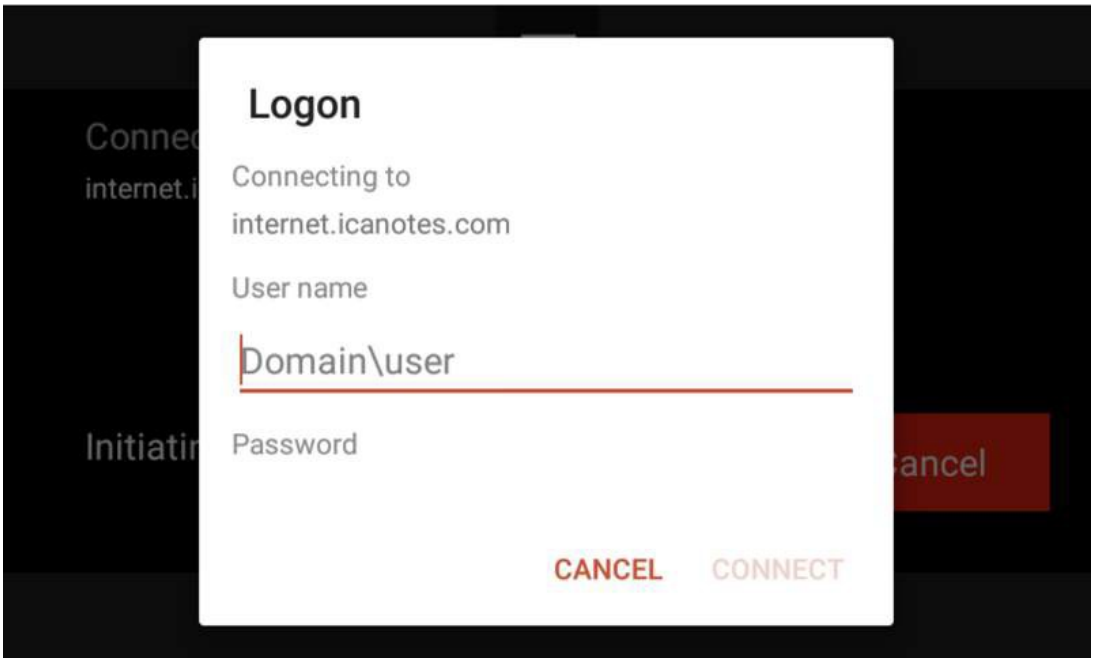


7). Click Save to save the PC name and settings.

8). To connect, tap on the internet.icanotes.com button.

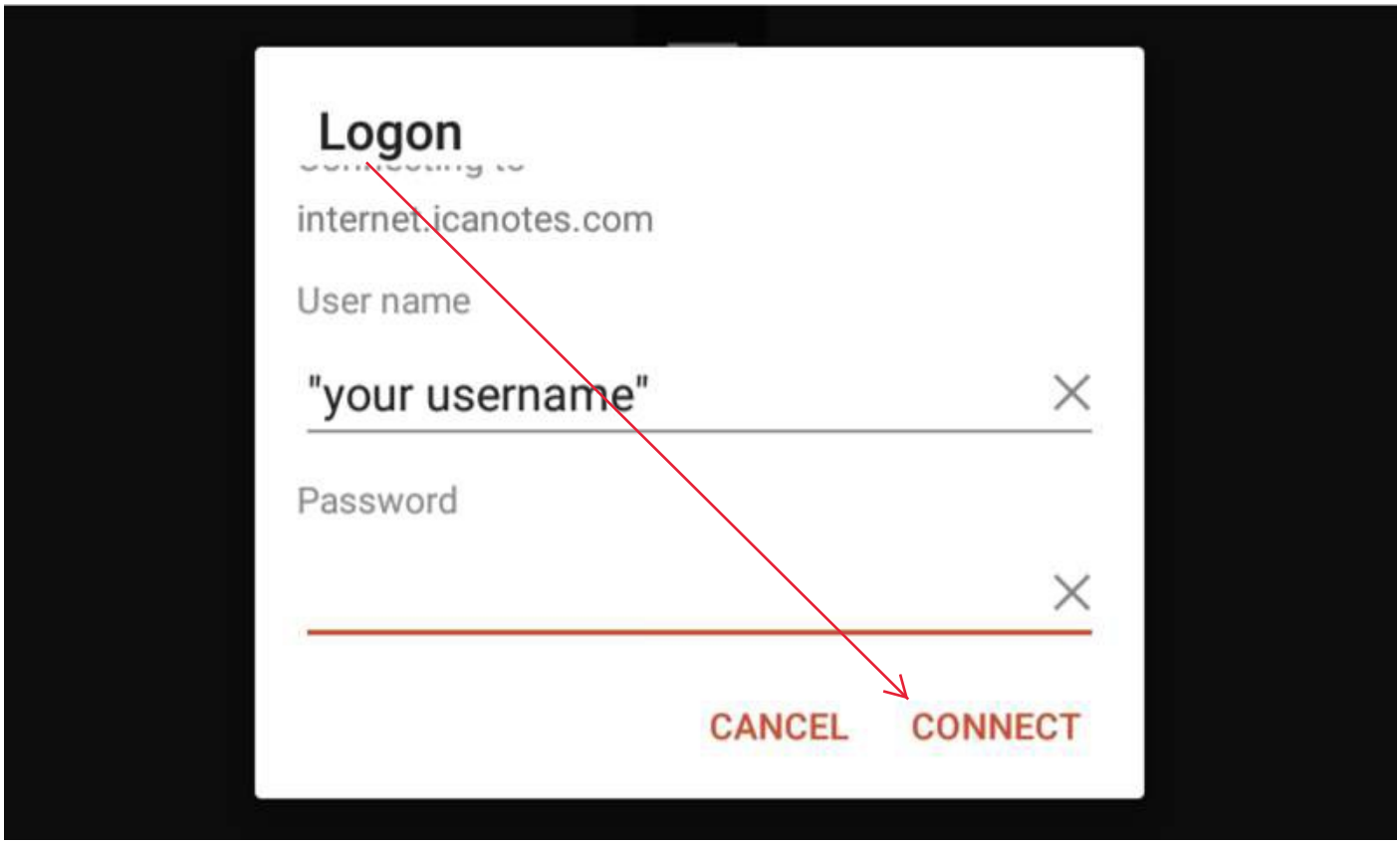


9). When logging on, you will go to this window.

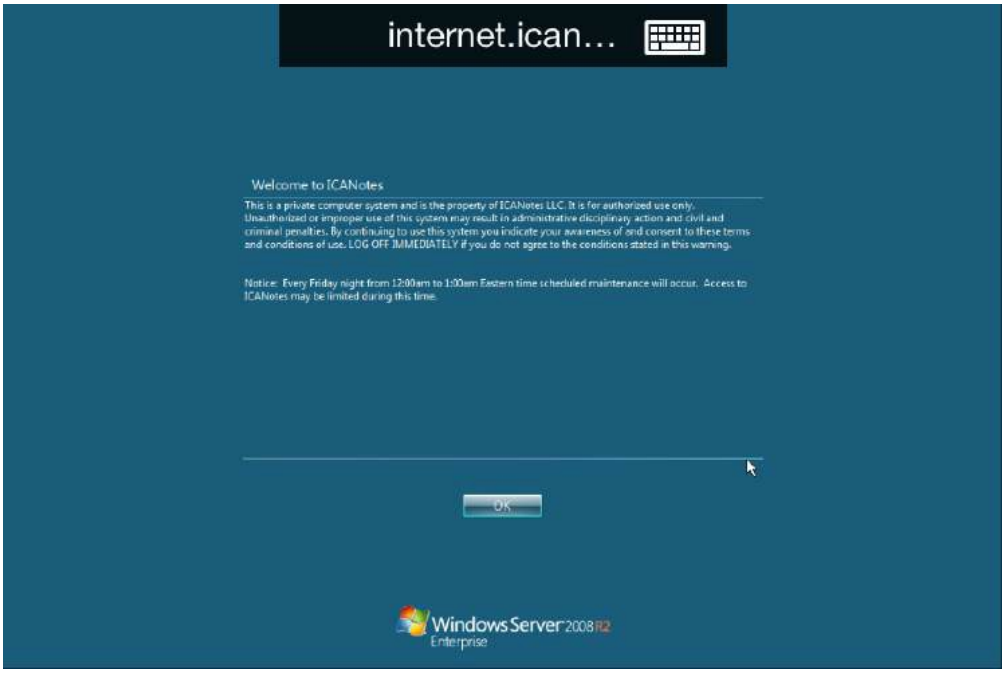


10). Under user name, type "internet" (no quotations), then hit your "123" button in the lower left-hand corner, and then your alt button, also in the lower left, to access the appropriate backslash. Then, return to the alphabetical keyboard ABC and proceed to enter your username.

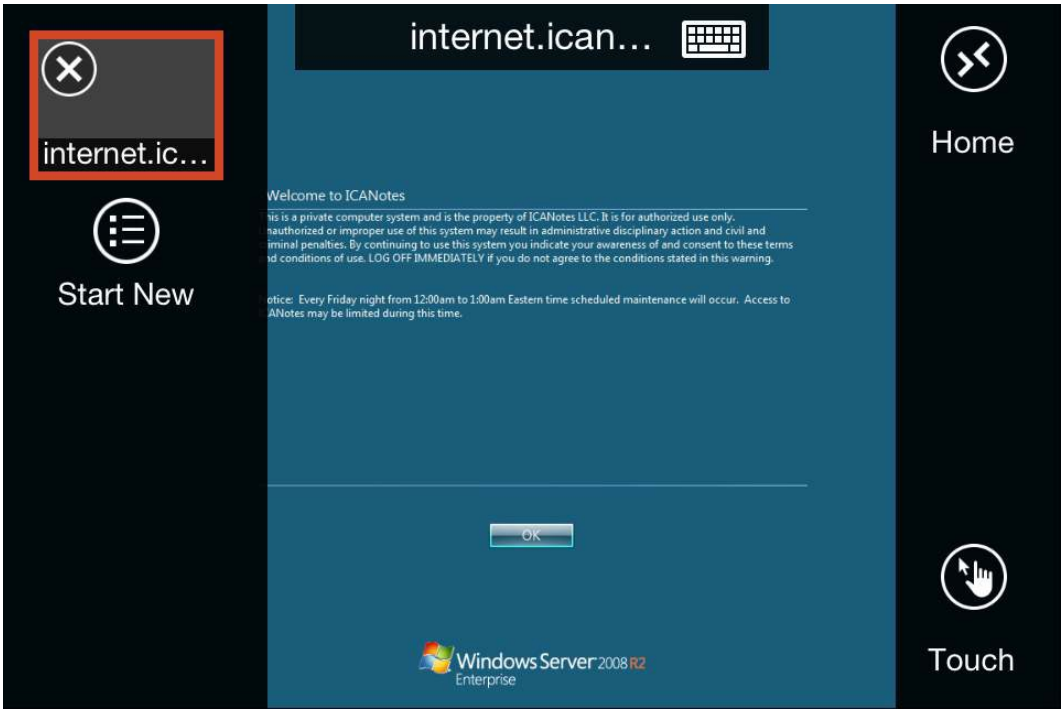
11). Once you've entered your username in the format specified, enter your password. Then click CONNECT in the bottom right of your keyboard.



12). Once connected, your screen should look like this:



Note: Upon initial login, your mouse settings may default to 'drag'. To change this, simply tap the darker-colored bar at the top of the screen. You'll see the screen below appear - clicking the "Touch" option in the lower right-hand corner will change the settings to "touch screen".



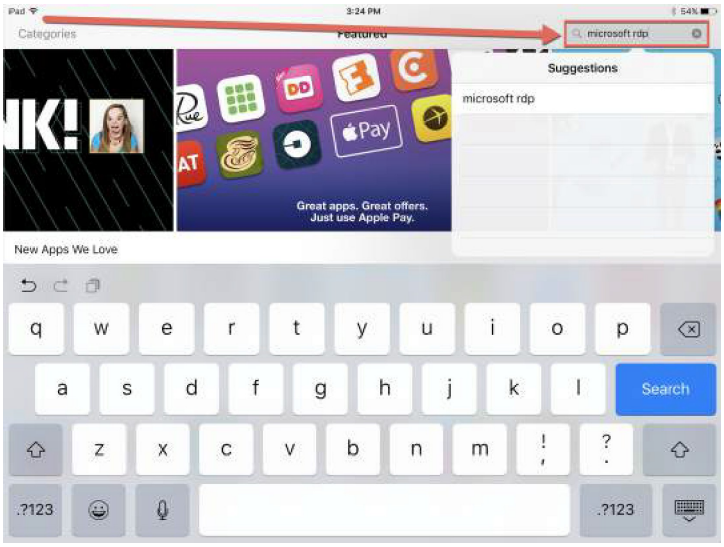
You should now be able to click the OK button on the login screen.

iOS Mobile Devices

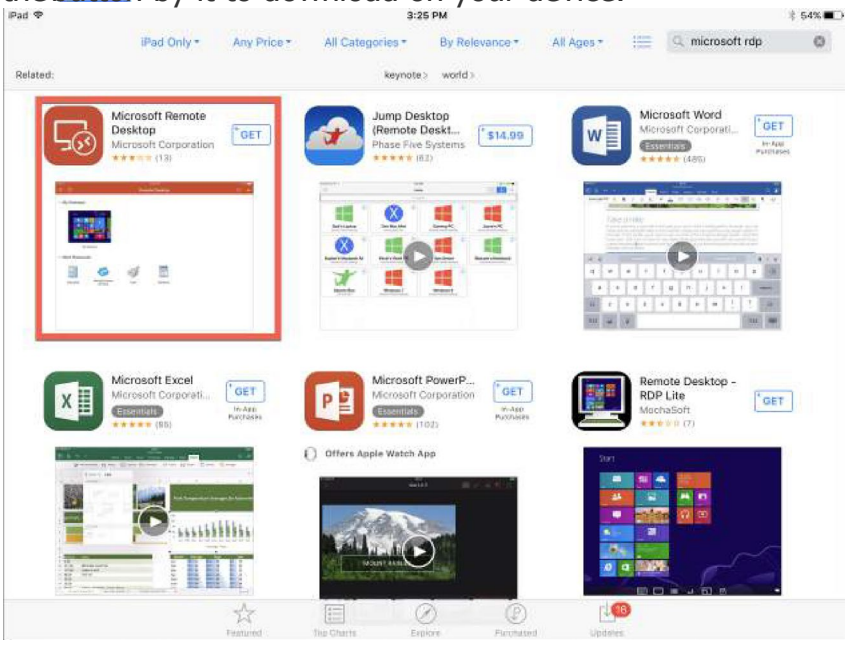
ICANotes is compatible with almost every Mac mobile device, including iPads, iPhones, and Kindles. Please follow these instructions to connect to ICANotes through your iOS device.

1). Go to the App store by tapping the icon on your iOS device.

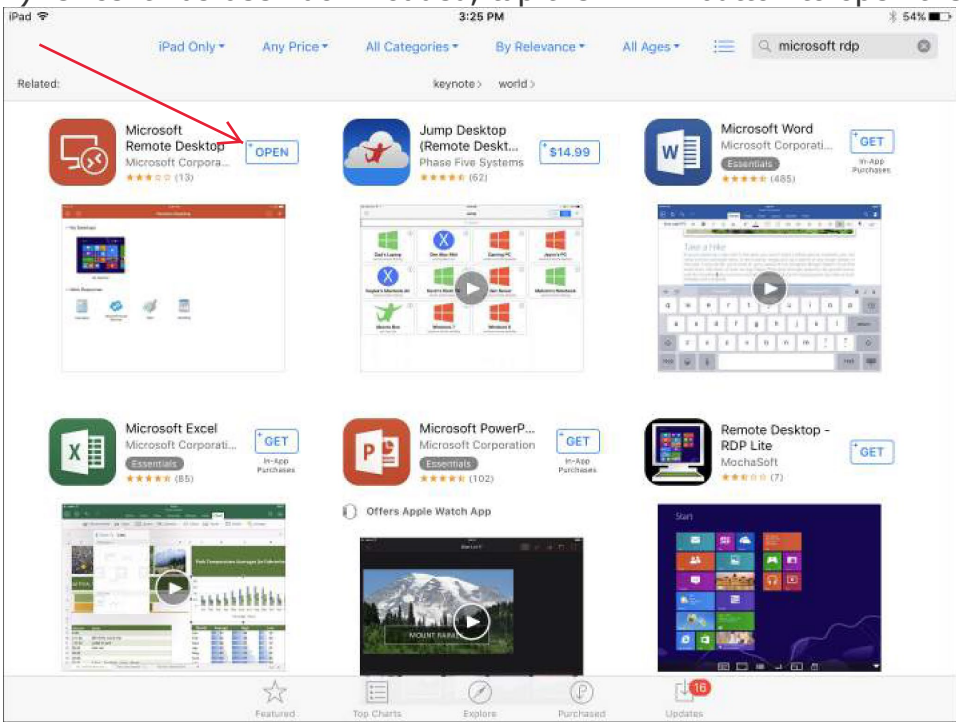
2). In the search field, type 'microsoft rdp'.



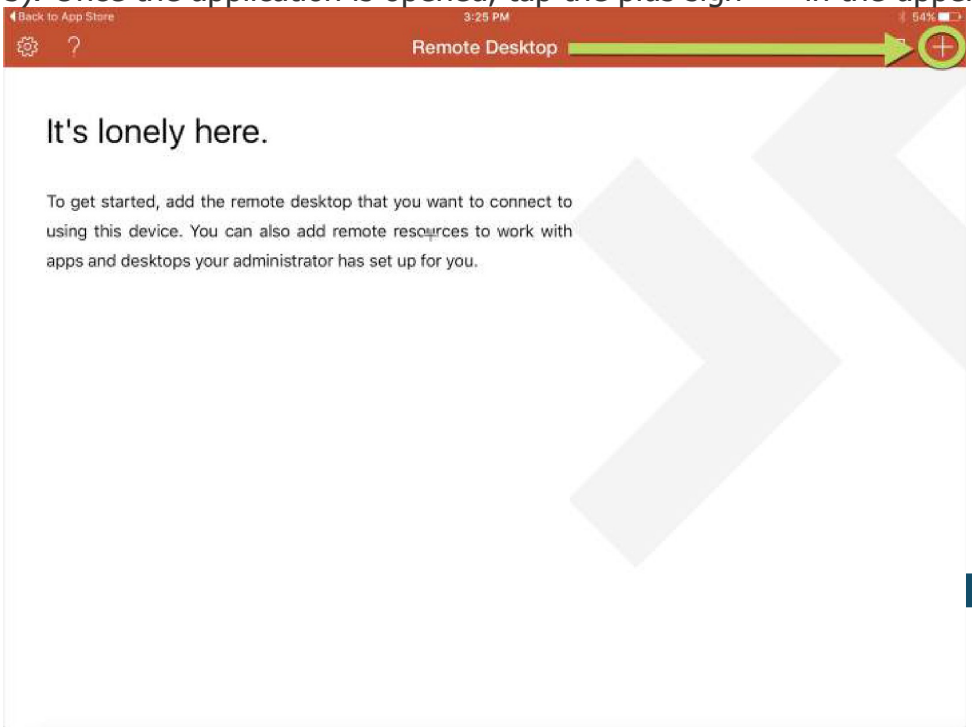
3). Look for the 'Microsoft Remote Desktop' application from Microsoft Corporation and tap the button by it to download on your device.



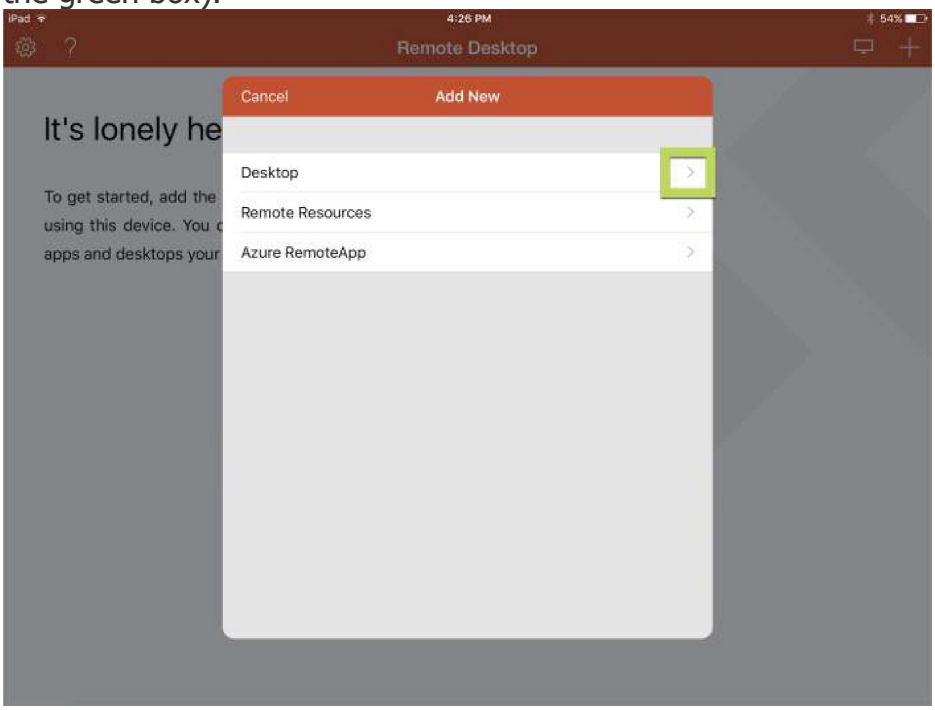
4). Once it has been downloaded, tap the OPEN button to open the application.



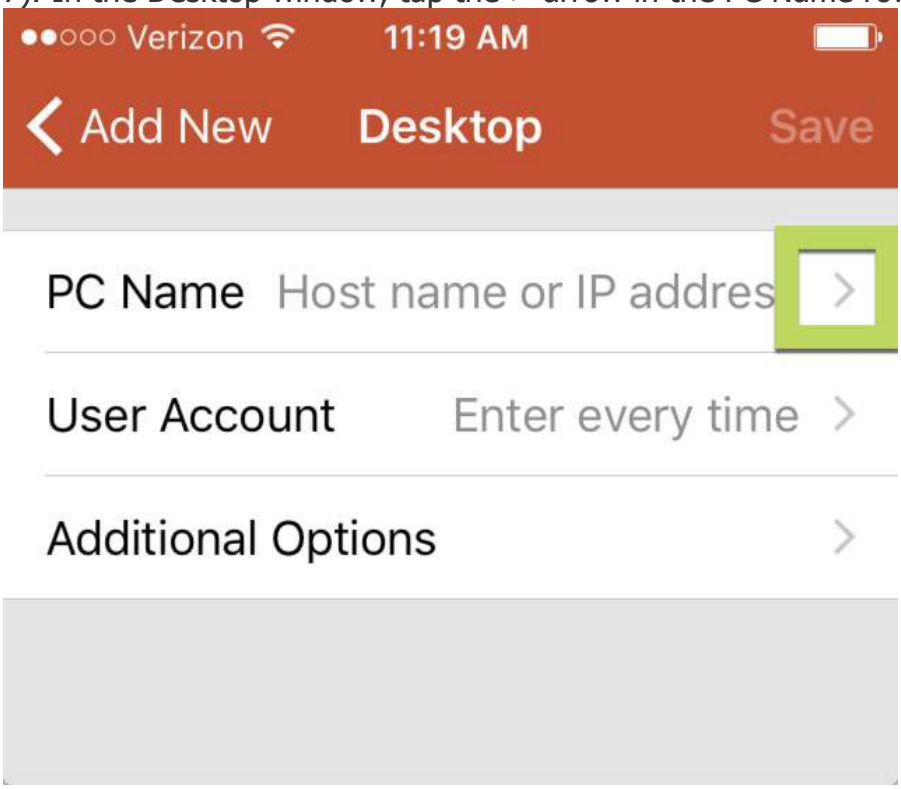
5). Once the application is opened, tap the plus sign in the upper right-hand corner



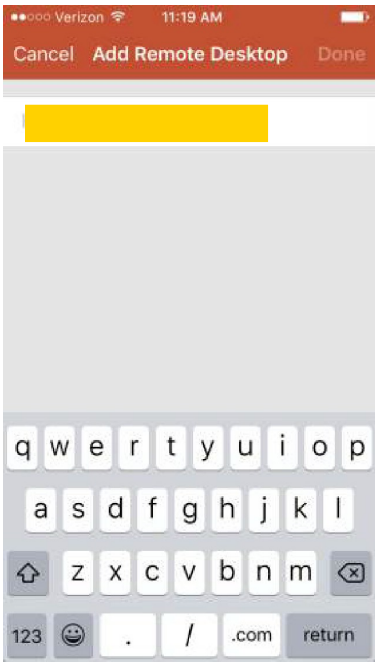
6). When the Add New window pops up, click the > symbol in the Desktop row (as shown below in the green box).



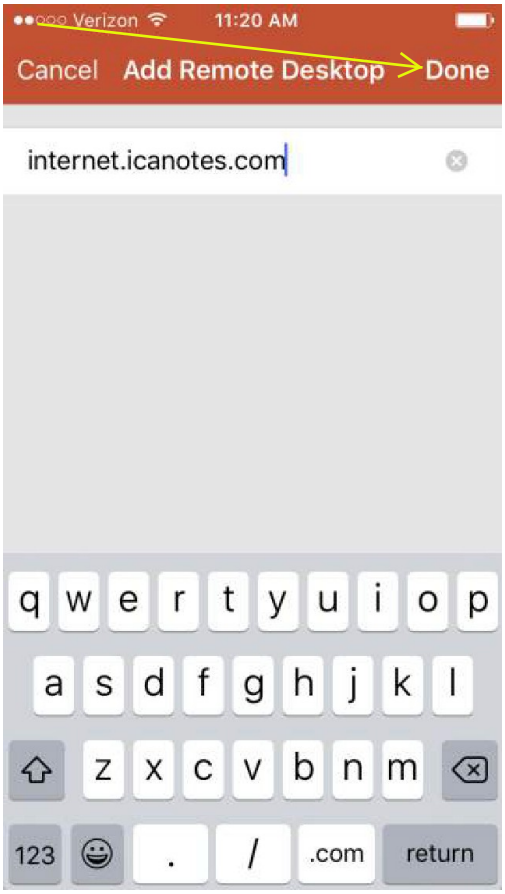
7). In the Desktop window, tap the > arrow in the PC Name row as shown below.



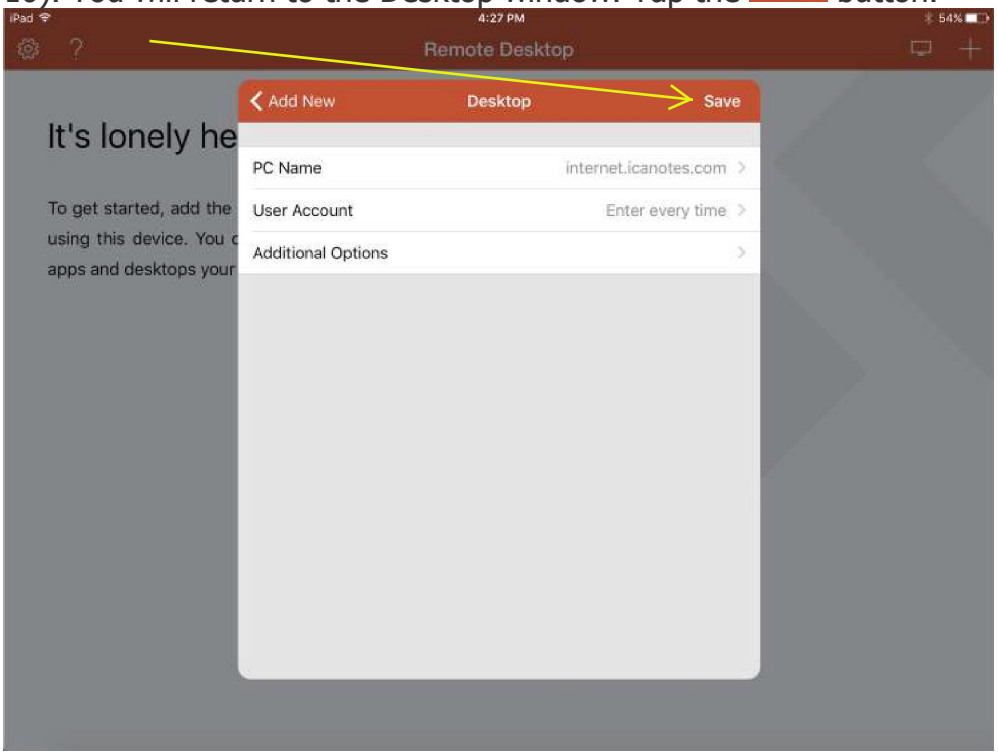
8). Tap within the 'Host name or IP address' to open the keyboard and type in 'internet.icanotes.com'.



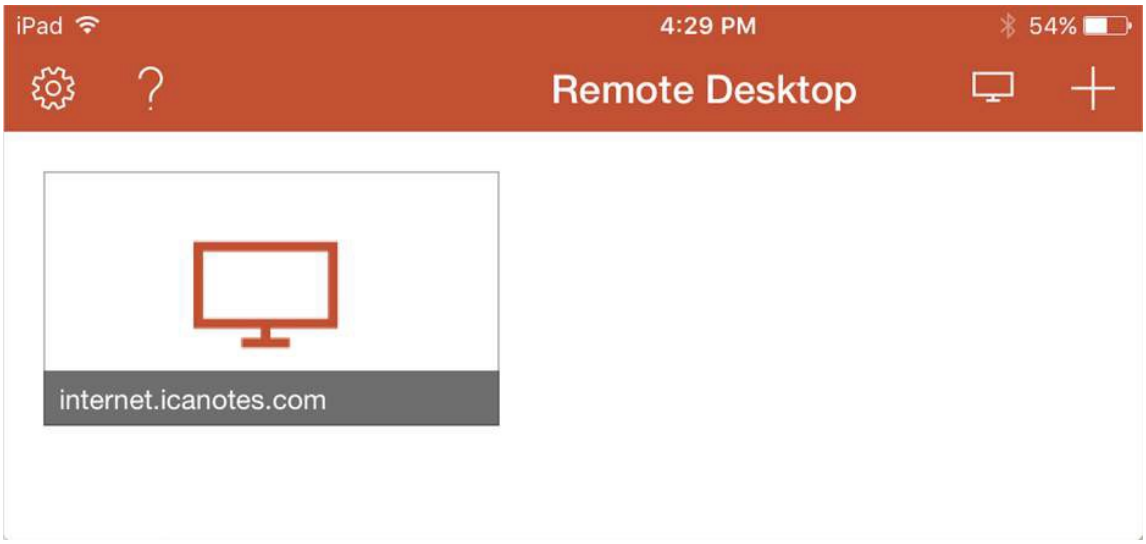
9). Once you have the address typed in, tap the Done link.


Verizon
11:20 AM
Cancel
Add Remote Desktop
Done
internet.icanotes.com
q w e r t y u i o p
a s d f g h j k l
z x c v b n m
123
.
/
.com
return

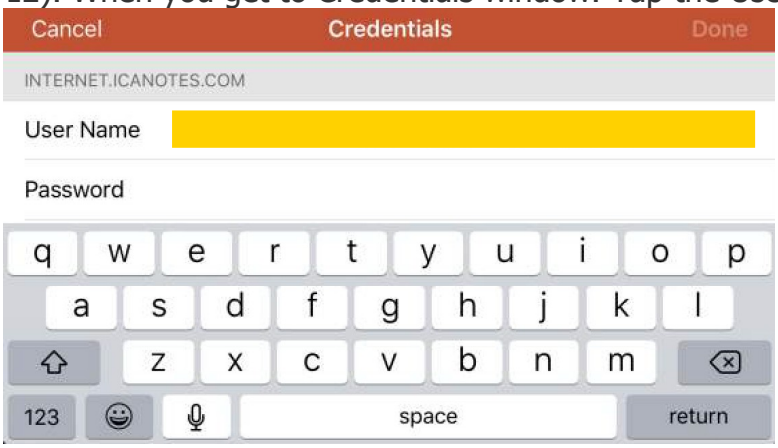
10). You will return to the Desktop window. Tap the Save button.



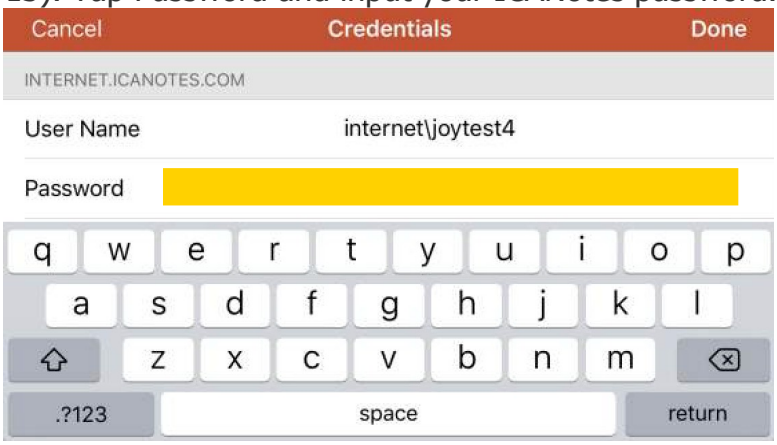
11). You will be returned to the screen below. Tap on the icon to open.


iPad
4:29 PM
54%
Remote Desktop
internet.icanotes.com

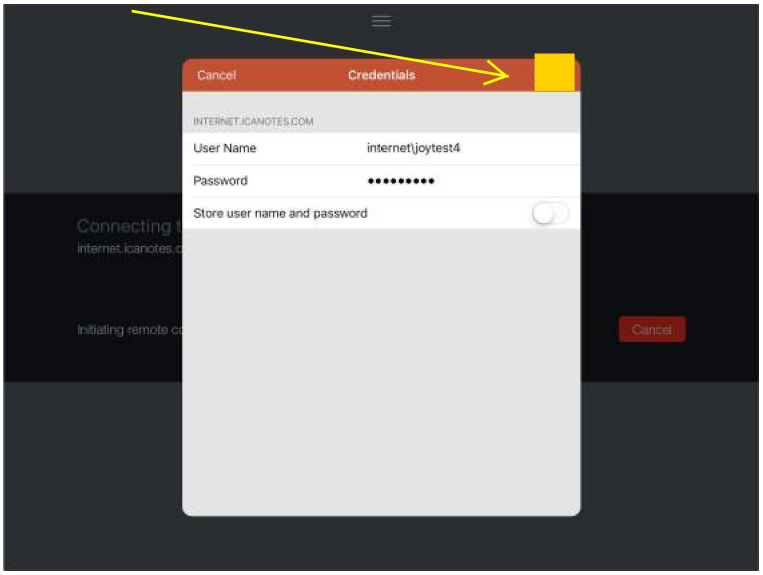
12). When you get to Credentials window. Tap the User Name field. Type in 'internet\username'.



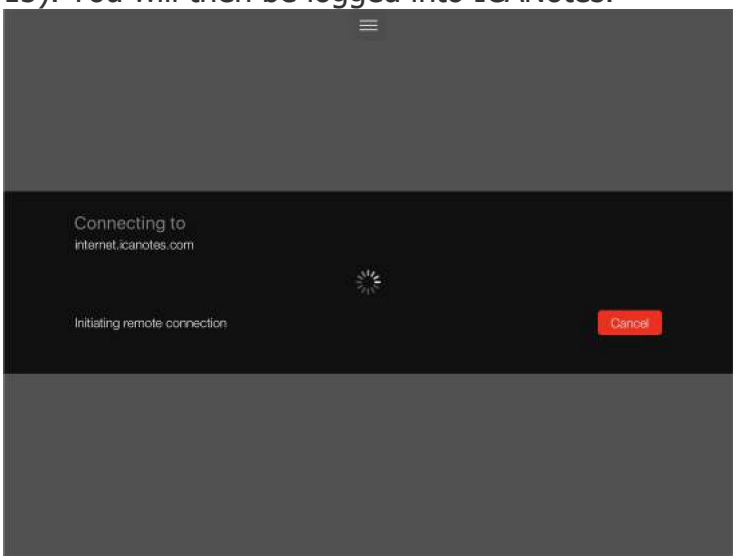
13). Tap Password and input your ICANotes password.



14). Tap Done link. You may choose to save your username and password, if you wish - please be advised that this is not recommended due to HIPAA/security regulations


Cancel
Credentials
INTERNET.ICANOTES.COM
User Name
internet\joytest4
Password
Store user name and password
Cancel

15). You will then be logged into ICANotes.

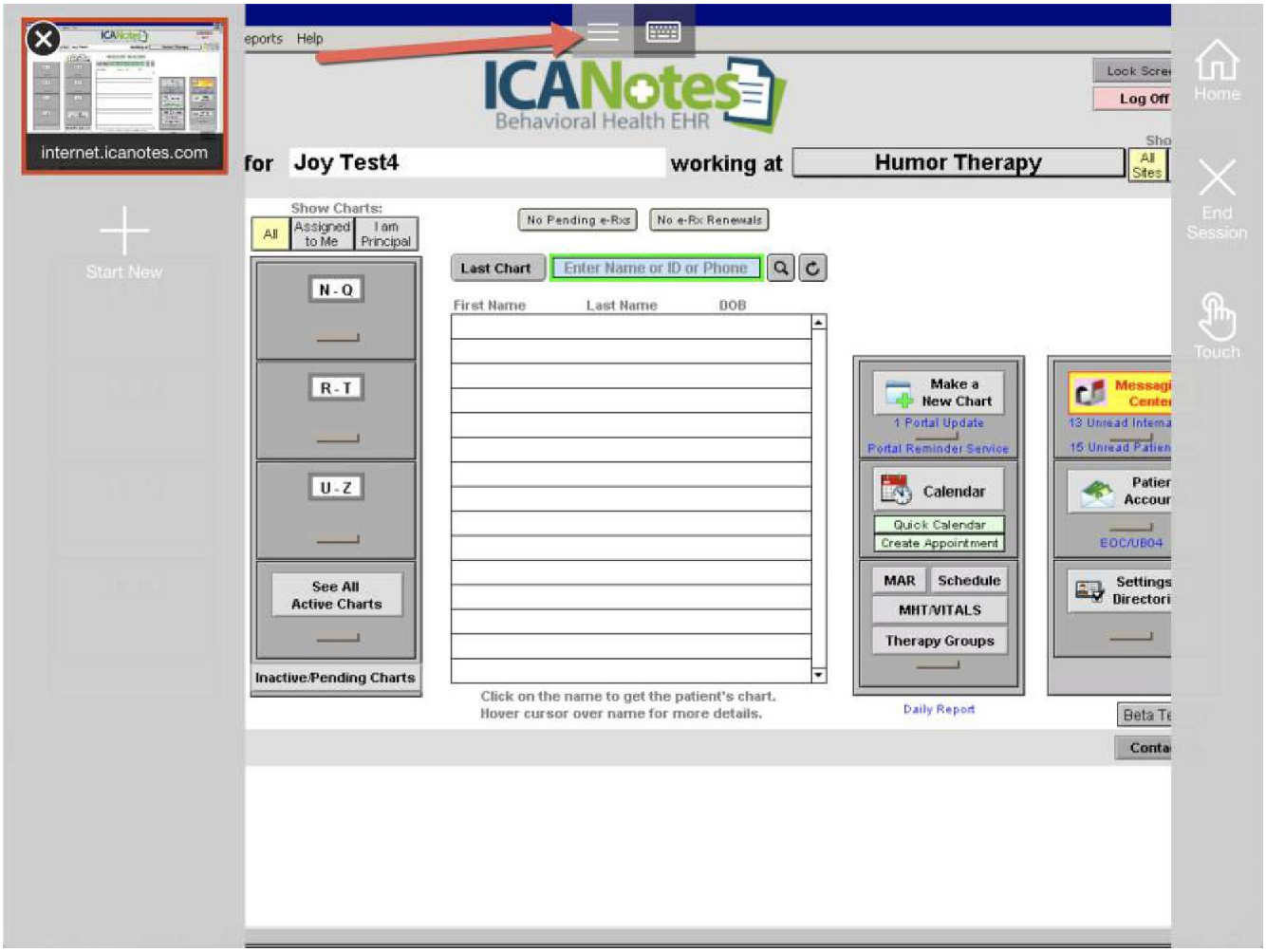


16). You will be able to access ICANotes from your iOS device by tapping the

icon.

NOTE: Upon initial login, your mouse settings may default to 'drag'. To change this, simply tap the darker-colored bar at the top of the screen. You'll see the screen below appear - clicking the

option in the lower right-hand corner will change the settings to 'touch screen'.


internet.icanotes.com
Start New
eports Help
ICANotes
Behavioral Health EHR
Lock Scree
Log Off
Home
End Session
Touch
for Joy Test4
working at
Humor Therapy
All Sites
Show Charts:
All
Assigned to Me
I am Principal
No Pending e-Rxs
No e-Rx Renewals
Last Chart
Enter Name or ID or Phone
First Name
Last Name
DOB
N - Q
R - T
U - Z
See All Active Charts
Inactive/Pending Charts
Click on the name to get the patient's chart.
Hover cursor over name for more details.
Make a New Chart
1 Portal Update
Portal Reminder Service
Calendar
Quick Calendar
Create Appointment
MAR
Schedule
MHT/VITALS
Therapy Groups
Daily Report
13 Unread Interna
15 Unread Patien
EOC/UB04
Settings
Directori
Beta Te
Conta